



# Broadband á-la-Carte

- Share purchased capacity across many sites, globally
- Lower operational costs – One solution anywhere
- Rapid installation
- Fast return on investment
- Choose enhanced service features from our á la Carte menu



ITC GLOBAL  
TRUE BROADBAND, WHERE YOU WANT IT.





# Broadband à-la-Carte

The broadband direct services is for organizations that need the flexibility and reliability of a solution that will satisfy their internet connectivity requirements but at the same time allow them to customize and guarantee them certain IP applications such as VoIP and ipVPN (MPLS) services.



## CORPORATE OVERVIEW

**ITC Global** has been providing voice and data wide-area networking services to corporate and non-governmental organizations internationally for over twelve years. Typically, these customers are located in remote areas where conventional communication methods are not available or economically feasible. **ITC Global** has used its expertise in next-generation networking to provide innovative and cost-effective services to these customers.

**ITC Global** helps businesses, governments, and organizations to build high performance telecommunication networks based on enabling existing technologies and crafting them to our customers' needs. **ITC Global** has been providing services on a world-wide basis since 1994 and we have prided ourselves in offering a wide range of highly flexible, scalable, end-to-end satellite, terrestrial and wireless communication solutions.

Our capabilities include overall system design and development, total end-to-end network installation, implementation and outsourcing technical support services. Our satellite networking solutions are capable of supporting a wide variety of voice, data, video, and multi-media applications for enterprise, critical government, and organizational networks. In keeping with our turnkey solutions for our customers, **ITC Global** provides complete System Integration.



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We offer 4 main service bundles that may be added with our various á la Carte items so that the customer has the freedom to tailor the product to their needs.



## SERVICE OVERVIEW

### TRUE BROADBAND ACCESS

True broadband connectivity, with speeds up to 18Mbps downstream and 8Mbps upstream to a single site or across an entire network of sites.

### CAPACITY OPTIMIZATION

1.2 Carrier Spacing delivers 14% savings in bandwidth, and by using a native IP solution you save 10-50% capacity compared with inefficient MPEG encapsulation (DVB based).

### INCREASED EFFICIENCY

Support more applications and carry more traffic over your available bandwidth.

### ON SITE SUPPORT

The **ITC** Broadband á la Carte solution is supported by installation support and maintenance teams around the world. Developed specifically to meet the communication needs of ISPs, Internet Cafés, Small Businesses and demanding customers, **ITC** Broadband á la Carte provides the best IP Bandwidth available via Satellite, guaranteed! We deliver the speed, performance and flexibility to fulfill the most demanding requirements of today's end users — anywhere.

### SUPPORT REAL TIME APPLICATIONS

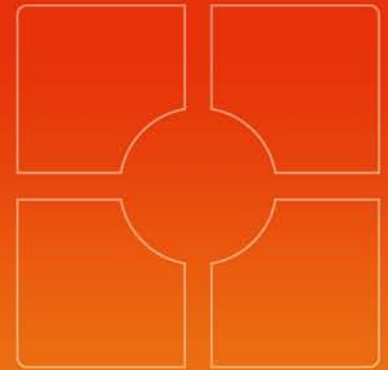
Deploy applications like voice and video with the most flexible and granular Quality of Service (QoS) capabilities in the industry.



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## MENU

ITC Broadband à la Carte provides high quality, asymmetric Internet bandwidth, anywhere in the world. We offer an easily deployable, dependable solution that delivers the same user experience as terrestrial IP connections.



## SERVICE

### SERVICE BUNDLE 1

#### Broadband Data

- 128 k Max burst rate downstream
- 32 k Upstream
- Backbone Internet Access
- 2 Dynamic IP Addresses

### SERVICE BUNDLE 2

#### Broadband Data

- 192 k Max burst rate downstream
- 64 k Upstream
- Backbone Internet Access
- 3 Dynamic IP Addresses

### SERVICE BUNDLE 3

#### Broadband Data

- 256 k Max burst rate downstream
- 128 k Upstream
- Backbone Internet Access
- 4 Dynamic IP Addresses

### SERVICE BUNDLE 4

#### Broadband Data

- 384 k Max burst rate downstream
- 192 k Upstream
- Backbone Internet Access
- 6 Dynamic IP Addresses

Included in all Service Bundles:

- 24/7/365 NOC support

## ADDITIONAL OPTIONS

- Additional shared or dedicated capacity (Maximum/Committed)
- Enhanced VoIP Service (DID, web Access, Toll quality service, includes VoIP provided phone)
- PBX Tie in Service
- Dedicated customer web portal with performance monitoring/voice traffic-call logging and online trouble ticketing system
- Public IP Address Space
- On site maintenance Plans – emergency and scheduled dispatch plans
- Dedicated backhauls
- Wi-Fi corporate or campus
- Licensing in selected countries
- Customized power back up solutions



Broadband à la Carte service, shown as shared capacity across a number of user sites



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## TECHNICAL SPECS

**ITC** Broadband á la Carte is based on the industry leading iDirect satellite hub architecture and delivered via our interconnected hubs in Miami, Florida and Perth, Australia. We maintain capacity on a number of satellites to ensure global coverage.

1.2 – 4.5m VSAT infrastructure required at each remote location  
(depending on location and network size)

TCP/http acceleration and compression

Support for full mesh (single hop) networks

Voice prioritization optional



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