



ITC Corporate Connect



LOCAL PRESENCE. GLOBAL REACH.
CORPORATE NETWORKING SOLUTIONS.



ITC Corporate Connect

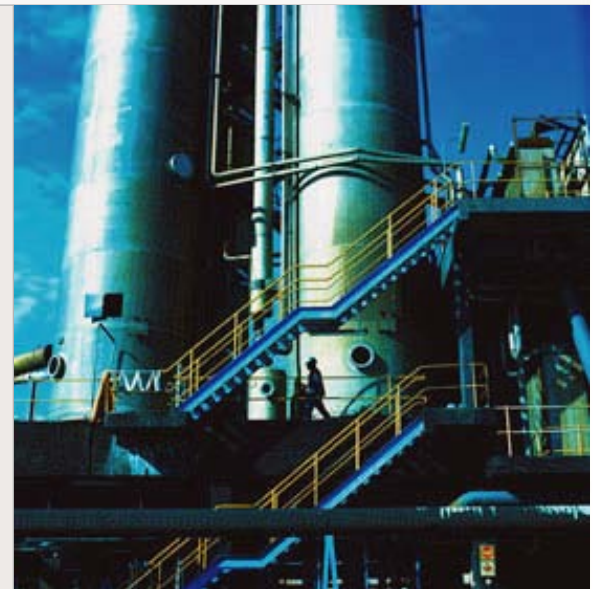


CORPORATE OVERVIEW

ITC Global has been providing voice and data wide-area networking services to corporate and non-governmental organizations internationally for over twelve years. Typically, these customers are located in remote areas where conventional communication methods are not available or economically feasible. **ITC Global** has used its expertise in next-generation networking to provide innovative and cost-effective services to these customers.

ITC Global helps businesses, governments, and organizations to build high performance telecommunication networks based on enabling existing technologies and crafting them to our customers' needs. **ITC Global** has been providing services on a world-wide basis since 1994 and we have prided ourselves in offering a wide range of highly flexible, scalable, end-to-end satellite, terrestrial and wireless communication solutions.

Our capabilities include overall system design and development, total end-to-end network installation, implementation and outsourcing technical support services. Our satellite networking solutions are capable of supporting a wide variety of voice, data, video, and multi-media applications for enterprise, critical government, and organizational networks. In keeping with our turnkey solutions for our customers, **ITC Global** provides complete System Integration.



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SERVICE OVERVIEW



In today's global economy, many companies have geographically disbursed remote offices. Many corporate applications are being implemented as web based solutions, not only to support e-commerce, but also for many internal operations. This requires enterprises to have global connectivity between all locations. IP based networks are the de facto standard for providing this functionality. Unfortunately, many locations have difficulty gaining access to reliable, secure broadband IP connectivity.

IT Managers are faced with the problem of having to use multiple providers and multiple technologies to provide connectivity between their sites. This not only adds management burden but also tremendously increases the operational costs to enterprises. An IT department may have to deal with multiple technologies, service and hardware platforms, billing systems and vendors. Due to the nature of TCP/IP traffic, which is inherently bursty, bandwidth on most Wide Area Network (WAN) links is idle for a significant amount of time. Terrestrial-based WAN solutions do not lend themselves to optimization of bandwidth. As a result, companies incur a significant recurring cost for underutilized capacity. ITC Corporate Connect provides a business class broadband IP solution that delivers the speed, flexibility, reliability, optimization, and simplicity that enterprises demand.

Network bandwidth is dynamically allocated among all locations, maximizing usage. Network design is simplified, as all locations are only one hop away, ensuring faster response times and higher security. IT managers only need to manage one ubiquitous technology, one vendor and one billing system. ITC's solution provides optimization of available bandwidth and reduces operational costs significantly by minimizing training to support infrastructure, reducing spare part requirements, simplifying upgrades to higher capacities, and significantly easing vendor management.



ITC Corporate Connect



BENEFITS

Developed specifically to meet the communication needs of corporate customers, ITC Corporate Connect breaks the constraints of traditional landlines. We deliver the speed, performance and flexibility to fulfill the most demanding requirements of today's end users — anywhere.

BROADBAND ACCESS

True broadband connectivity, with speeds up to 18Mbps downstream and 8Mbps upstream to a single site or across and entire network of sites.

SUPPORT REAL TIME APPLICATIONS

Deploy applications like voice and video with the most flexible and granular Quality of Service (QoS) capabilities in the industry.

APPLICATION SUPPORT

Deploy any HTTP application, and simultaneously support data, voice and video to multiple locations while guaranteeing the delivery quality.

CAPACITY OPTIMIZATION

1.2 Carrier Spacing delivers 14% savings in bandwidth, and by using a native IP solution you save 10-50% capacity compared with inefficient MPEG encapsulation (DVB based).

A CENTRALIZED NMS SYSTEM

Monitor all your remote units from a central client portal, ITC provides visibility into your entire network to see where bandwidth is being over or underutilized.

SECURITY

The ITC Corporate Connect solution enables the deployment of government or corporate approved VPN solutions over satellite networks without loss of either TCP performance or support for real-time applications such as VoIP and streaming video.

INCREASED BANDWIDTH EFFICIENCY

Support more applications and carry more traffic over your available bandwidth.

ON SITE SUPPORT

The ITC Corporate Connect solution is supported by installation support and maintenance teams around the world.

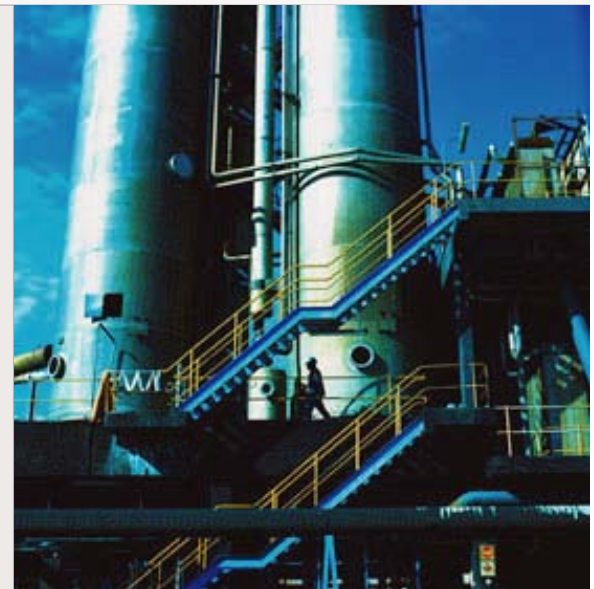


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BENEFITS

- Fast ROI (return on investment)
- Rapid Installation
- Improved customer satisfaction
- Optimized services (Dynamic Bandwidth Allocation)
- Lower operational costs – one solution everywhere.
- High speed connection upgrades
- High Bandwidth – up to 18Mbps, reliability & security
- Service that supports all enterprise applications
- The same level of interconnectivity as the existing network
- Voice, video and critical data with full QoS/prioritization
- Seamless integration with existing/planned IT infrastructure
- Scalability to hundreds of sites globally



iDirect Corporate Intranet/Private IP Network

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ITC Corporate Connect

ITC Corporate Connect provides more than full connectivity for remote offices, anywhere in the world. We offer an advanced network solution that delivers the same user experience as offices with terrestrial connections – delivered in a scalable, high data throughput and surprisingly affordable package – simply the highest availability in its class.



SERVICE

SERVICE BUNDLE

1

Broadband Data

- 128 k Downstream
- 64 k Upstream
- Backbone Internet Access

Voice & Fax

- 1 Voice/Fax Line
- Enhanced VoIP
- Includes Analog Phone Adaptor(s)
- Optional PBX Tie-Lines (On-Net Calling)

SERVICE BUNDLE

2

Broadband Data

- 256 k Downstream
- 128 k Upstream
- Backbone Internet Access

Voice & Fax

- 2 Voice/Fax Lines
- Enhanced VoIP
- Includes Analog Phone Adaptor(s)
- Optional PBX Tie-Lines (On-Net Calling)

SERVICE BUNDLE

3

Broadband Data

- 384 k Downstream
- 192 k Upstream
- Backbone Internet Access

Voice & Fax

- 4 Voice/Fax Lines
- Enhanced VoIP
- Includes Analog Phone Adaptor(s)
- Optional PBX Tie-Lines (On-Net Calling)

SERVICE BUNDLE

4

Broadband Data

- 512 k Downstream
- 256 k Upstream
- Backbone Internet Access

Voice & Fax

- 8 Voice/Fax Lines
- Enhanced VoIP
- Includes Analog Phone Adaptor(s)
- Optional PBX Tie-Lines (On-Net Calling)

ADDITIONAL OPTIONS

- 1024 kbps of extra Download Speed
- Additional VoIP Service (DID, Web Access, Toll quality service, includes VoIP provided phone)
- Additional Public IP Address Space
- On site maintenance Plans—emergency and scheduled dispatch plans
- Dedicated backhails
- Security and encryption over satellite
- Wi-Fi corporate or campus
- Corporate VPN connectivity – IPSec, VLAN/MPLS
- Licensing Issuance in selected countries
- Customized power back up solutions

INCLUDED IN ALL SERVICE BUNDLES:

- 24/7/365 NOC support
- Dedicated customer web portal with performance monitoring/voice traffic call logging and online trouble ticketing system.



ITC Corporate Connect



TECHNICAL SPECS

ITC Corporate Connect is based on the industry leading iDirect satellite Hub architecture and delivered via our interconnected Hubs in Miami, Florida and Perth, Australia. We maintain capacity on a number of satellites to ensure global coverage.

1.2 – 4.5m VSAT infrastructure required at each remote location (depending on location and network size)

Built in 256 bit AES encryption

TCP/HTTP acceleration and compression

Support for full mesh (single hop) networks

MPLS/VLAN support

Voice prioritization standard



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